



QUALITY POLICY STATEMENT

The Quality Policy of Proforce is to operate to recognized Industry Codes of Practices, ISO 9001:2015 International standard for Quality Management System and NSI Quality Schedule SSQS 101.

Quality Objectives will be regularly reviewed to ensure its continuing suitability and effectiveness.

We shall strive to improve the level of service provided to our clients and enhance customer satisfaction through continual improvement of our Quality Management System and Processes.

To ensure the business continues to be successful we shall ensure personnel receive the appropriate training and development to carry out their job in an effective manner. We shall ensure that the requirements of the working time directive and Health and Safety policies are consistently maintained.

We adhere to all appropriate legislation and regulation as and when appropriate. The performance of the QMS and our quality objectives will be reviewed to ensure their effectiveness and continued suitability at our management review meetings. It is our policy to improve the performance of the QMS. The contents of this Quality Policy shall be communicated to all personnel through induction training and its understanding verified during internal audits. This policy shall be reviewed at each management review.

Mansoor Ahmad
Managing Director
Date **16/05/2023**
IMS-POL-01